

# BMGS CAREERS NEWSLETTER

Tuesday, 16 February 2021

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## Open Days & Info Sessions

### [SCCE | Exchange Webinar](#)

18 February 2021, 6:00 pm - 6:30 pm

Online

At SCCE, we understand that there is a lot to consider when going on exchange, which is why we are happy to offer these regular online information webinars to teach you all about your student exchange options. Our online sessions go for approximately 30 minutes. They will guide you through everything from you need to know about our programs. There is also time at the end of the presentation to ask questions, providing a wonderful opportunity to interact with both our staff and other future exchange students.

Find out more: <https://scce.clickmeeting.com/thursday-18-february-2021-info-session/register>

### [Surviving and Thriving in High School this Year - Webinar](#)

22 February 2021, 7:00 pm - 8:30 pm

Online

Let's face it; last year was a tricky year for our kids to tackle in terms of school, with remote learning and all the other challenges associated with COVID-19.

This online webinar has been created especially for those students just beginning their secondary school journey this year, or for those who could benefit from an extra dose of encouragement, advice, and strategies to help them have a positive year in school.

This online webinar is perfect for all children as they can watch from home on their device, and sit with their parents or caregiver so they all receive the same information.

All attendees will also receive a copy of Sharon Witt's book, *Surviving High School*.

Find out more: <https://events.humanitix.com/surviving-and-thriving-in-high-school-this-year-presented-by-dr-michael-carr-gregg-sharon-witt-and-susan-mclean>

### **ADF Engineering Careers Virtual Information Session (NSW/ACT)**

4 March 2021, 6:30 pm - 8:30 pm

Online

Engineers in the ADF spend their careers working with some of the world's most sophisticated hardware and technology. Consider a career in the Navy, Army or Air Force keeping Defence's weapons, vehicles, aircraft, ships and infrastructure operating safely and effectively.

Find out more: <https://www.defencejobs.gov.au/events/events-detail/uqef7yy>

### **ADF Gap Year Virtual Information Session**

17 March 2021, 6:00 pm - 7:00 pm

Online

Spend an exciting 12 months in the Navy, Army or Air Force, where you'll get paid for meaningful work while travelling Australia, gaining skills for life and making lifelong friends.

Join us for a virtual information session and speak with current serving members about the Australian Defence Force Gap Year.

Find out more: <https://www.defencejobs.gov.au/events/events-detail/yf7xs81>

### **AIE | Open Day**

15 May 2021, 10:00 am - 3:00 pm

Academy of Interactive Entertainment, Ultimo and Online

Discover the courses designed to get you started in game development, 3D animation and visual effects at the AIE Open Day.

AIE Campuses in Sydney, Adelaide and Canberra will be open for you to check out the facilities, meet our teachers and see our student work. We will also be holding a livestream of our Open Day for prospective students in Melbourne and those thinking of studying online.

We will be covering everything you need to know about the:

- careers in games and VFX that we train students for;
- studios and industries that we work with;
- courses we offer – from beginners to professional mastery, and;
- the software, skills and knowledge we teach.

AIE's Open Day will also include presentations on entry requirements and how to apply. Find out how AIE can get you into a creative career.

Find out more: [https://aie.edu.au/aie\\_event/open-day/](https://aie.edu.au/aie_event/open-day/)

### **AFTT | Open Day**

22 May 2021, 9:30 am - 2:00 pm

Academy of Film, Theatre & Television, Surry Hills

Experience Australia's most exciting creative arts academy, where taking risks is expected, pushing boundaries is encouraged, and collaboration is key.

If you're searching for information about a career in Film, Acting or Live Production then come along to our open day and learn how to build your creative future.

On the day you'll be able to:

- Explore our Acting, Film and Live Production departments
- Explore the campus facilities
- Speak to current students to get a genuine insight of the course you are interested in
- Find out more from the tutors who run the acting, filmmaking and stage management departments
- Learn about VET Student Loans and how to best finance your studies

Find out more: <https://www.aftt.edu.au/events/open-days/may-open-day>

## Workshops & Courses

### [CSU | Explore Days](#)

**Port Macquarie:** 10 March 2021, 9:15 am - 1:30 pm

**Bathurst:** 16 March 2021, 9:15 am - 1:30 pm

**Orange:** 17 March 2021, 9:15 am - 1:30 pm

**Wagga Wagga:** 23 March 2021, 9:15 am - 1:30 pm

**Albury-Wodonga:** 30 March 2021, 9:15 am - 1:30 pm

**Dubbo:** 31 March 2021, 9:15 am - 1:30 pm

Come to our Explore Day 2021 to see what Charles Sturt University is all about. Choose from the range of information sessions, hands-on workshops and tours to discover what uni is really like and find out which courses are right for you.

Find out more: <https://study.csu.edu.au/life/events/explore-day>

### [AFTT | High School Workshops](#)

**Acting:** 7 April 2021, 9:30 am - 5:00 pm

**Film:** 8 April 2021, 9:30 am - 5:00 pm

**Theatre Production:** 9 April 2021, 9:30 am - 5:00 pm

Academy of Film, Theatre & Television, Surry Hills

Come along to an introductory workshop and learn what a career in the acting, film or theatre production industry would be like.

This workshop is a great opportunity to visit our campus and experience the way we teach our students in a concise one-day workshop. This is a very hands-on day where students will have a chance to interact, use state of the art equipment and learn new techniques.

Find out more: <https://www.aftt.edu.au/events>

### [Study an Undergraduate Certificate with CDU](#)

Study an Undergraduate Certificate 100% online from anywhere in Australia or on campus in Darwin with Charles Darwin University.

An Undergraduate Certificate will get you straight into university and one semester closer to finishing a full degree, with up to four subjects credited towards a Bachelor's degree. It takes as little as 6 months to complete full-time, or 12 months part-time. You don't need an ATAR to apply.

Courses are available in health, nursing, education, arts, environmental science, business and more.

Find out more about CDU's Undergraduate Certificates and download a copy of the guide here:

<https://you.cdu.edu.au/undergraduate-certificates>

### [Innovate Like a Startup Founder with SSE and TAFE NSW](#)

Curious about starting a business? Working on an idea that excites you?

In this short course from the Sydney School of Entrepreneurship and TAFE NSW, you'll get a quick introduction to the methods and tools that you can use to develop innovative products and services.

You'll learn how to apply these tools to bring your entrepreneurial ideas to life, quickly and effectively.

On successful completion, you'll receive a TAFE Statement of Attainment in Innovation Fundamentals, demonstrating future-proof entrepreneurial skills that employers value.

The next short course runs from March 23-30 and can be completed fully online.

Find out more and enrol here: <https://sse.edu.au/upcoming/innovate-like-a-startup-founder>

## [New Undergraduate Certificates from the University of Newcastle](#)

Are you looking for a pathway to university? Maybe you want to get a taste of a course before committing to a whole degree? Or maybe you want to find a quick way to upskill and enhance your job prospects?

The University of Newcastle is now offering short Undergraduate Certificates, which can be completed in as little as 6 months. They are a great way to get a taste of what study at university is like, as well as providing you with valuable knowledge and skills. Best of all, completing an Undergraduate Certificate can provide you with credit into a full degree if you're keen to continue studying.

You don't need any prior qualifications or an ATAR to study an Undergraduate Certificate. You can study either on campus or online.

**Applications for Semester 1, 2021 close on Monday 15 February, but may be extended.**

Find out more here: <https://www.newcastle.edu.au/study/pathways/undergraduate-certificates>

## Scholarships

### [Gallipoli Scholarship](#) – CLOSING DATE EXTENDED

Value: \$6,000 AUD per year

Open/Closing Dates: November 1, 2020 – March 1, 2021

[Find out more](#)

### [University of Melbourne Hansen Scholarship](#)

Value: Up to \$108,000 AUD

Open/Closing Dates: February 6, 2021 – March 11, 2021

The Hansen Scholarship will be awarded to talented undergraduate students whose financial circumstances present a challenge to accessing a first-class education. Recipients will be awarded accommodation, an allowance, and financial and personal support.

[Find out more](#)

## Competitions

### [Tournament of Minds](#)

Tournament of Minds (TOM) offers teams of primary and secondary students the opportunity to solve authentic, open-ended challenges that foster creative, divergent thinking whilst developing collaborative enterprise, excellence and teamwork.

Challenges are set in the following disciplines: The Arts, Language Literature, Social Sciences and STEM.

**School registrations are now open for 2021.** The tournament is planning to run as normal this year, but keep checking their website for any updates.

Find out more and register here: <https://www.tom.edu.au/>

### **Globe Soup Travel Photography Competition 2021**

The Globe Soup Travel Photography Competition is open to anyone aged 18 or over from around the world.

Any kind of travel photography is accepted including, but not limited to; Landscape, Portrait, Street, Wildlife, Architectural, Food, etc. Entries shot on film or digital, using a camera, tablet, smartphone or drone are all accepted. The winner will receive £1,000.

**The competition is open until Thursday 11 March.**

Find out more and enter here: <https://www.globesoup.net/travel-photography-competition-2021-rules>

### **What Matters? Competition**

What Matters? is a 'catalyst for young thinkers and young writers to develop a perspective, a point of view, on where we're heading as a society'.

Inspired by Gough Whitlam's commitment to involving young people in the shaping of Australia's future, the competition is currently open to school students in years 5 to 12 from Australia. Responding to the simple question 'what matters?', entrants are free to express their views on any matter they care about. To enter What Matters? students submit an original written work between 400-600 words in prose or poetry, of either fiction or non-fiction.

**Entries are open until Friday 14 May.**

Find out more and enter here: <https://www.whitlam.org/what-matters>

### **The Perkoff Prize**

The Perkoff Prize is a tri-genre contest that will award \$1,000 USD and publication each to writers of the best story, set of poems, and essay that engage in evocative ways with health and medicine as judged by the editors.

Fiction and non-fiction entries can be up to 8,500 words, and poetry can be up to 10 pages long. All submissions must engage with health and medicine in some way, and must be previously unpublished.

**Entries are open until Monday 15 March.**

Find out more and enter here: <https://www.missourireview.com/contests/perkoff-prize/>

### **MobileMuster Schools Challenge**

Join the MobileMuster schools Challenge and transform old phones into technology prizes for your school.

Run a muster at school to encourage the school community to recycle their old mobile phones and accessories. MobileMuster will support you through the challenge with our education resources and send you collection boxes or recycling satchels to make it easy.

Prizes will be awarded to the top three collecting schools in each State and Territory.

**Registrations are open now, and the competition closes on Wednesday 30 June.**

Find out more and enter here: <https://www.mobilemuster.com.au/education/challenge/>

## **Careers & Jobs**

### **Know Your Rights at Work**

Keen to start your first job? Before you dive right in, there are some important things you should know first.

The ACTU's Worksite is packed with information about your rights at work, including wages, leave, safety, bullying and more. They have worksheets, videos, quizzes, articles and more for you to access.

Take a look here: <http://worksite.actu.org.au/>

## Further Learning

### [Want to study Medicine at University?](#)

So you want to study Medicine at University? Lots of people aspire to become Doctors. It's one of the world's most valued professions (and it pays well too).

As long as you know it's going to take many years of studying after high school to accomplish your dream, then you're ready to make the next step.

But what do you need to know about the pathways to becoming a Doctor in Australia?

Take a look at [our latest blog](#) to get all the facts on applying for medicine.

You can also [join the waitlist](#) and be one of the first to receive your copy of the Entry to Medicine Guide 2022, you'll also receive a 25% discount for your patience. Remember, as always, all our [Guides](#) are free as part of your [Study Work Grow membership](#).

### [CSU's Year 10 Guide](#)

Are you in Year 10 and thinking of going to uni after school? If you've got your heart set on a dream career, or if you don't quite know what you want to do yet, Charles Sturt University's Year 10 Guide can provide you with some tips.

It will get you thinking about the things you enjoy, different careers out there, and what you can do now in high school to prepare for the future.

Find out more and download a copy of the guide here:

[https://cdn.csu.edu.au/\\_data/assets/pdf\\_file/0009/3438756/Year-10-guide.pdf](https://cdn.csu.edu.au/_data/assets/pdf_file/0009/3438756/Year-10-guide.pdf)

### [The Science Experience](#)

The Science Experience is a fun 3 or 4 days of science activities for Year 9 and 10 students.

Each program is designed to provide students who have an interest in science with an opportunity to engage in a wide range of fascinating science activities under the guidance of scientists who love their work.

The program takes place in over thirty-five universities and tertiary institutions, within many different laboratories and lecture theatres across Australia. Participants perform experiments in the laboratories, meet and hear senior lecturers in the lecture theatres, attend site visits and walk around and experience what it is like to be on the campus of a university or tertiary institution.

The program also provides information about further studies in science, technology and engineering. It highlights the wide range of careers that allow students to pursue their interest and abilities in the sciences.

Dates are currently being released for the 2021 Experience; to keep up to date and register, go here:

<https://www.scienceexperience.com.au/>

### [Stuck at Home? Take a Virtual Campus Tour](#)

If you're wanting to see the ins and outs of a uni campus but can't get there, there is a way. COVID-19 meant that universities had to find a different way to let people tour their campuses and facilities. Now, many universities offer virtual campus tours that you can take from the comfort of your own home. Take a look at them below.

## NSW

Australian Catholic University, North Sydney Campus: <https://www.acu.edu.au/locations/north-sydney/north-sydney-virtual-tour>

Australian Catholic University, Strathfield Campus:

<https://www.acu.edu.au/locations/strathfield/strathfield-virtual-tour>

Macquarie University: <https://page.mq.edu.au/campus-tours.html>

University of New England: <https://www.une.edu.au/study/study-on-campus/campus-tours>

University of New South Wales: <http://360tour.unsw.edu.au/>

University of Newcastle: <https://www.newcastle.edu.au/open-day/campus-tours>

University of Sydney: <http://tour.sydney.edu.au/>

University of Technology Sydney: <https://www.uts.edu.au/future-students/undergraduate/why-uts/experience-uts-vr>

University of Wollongong: <https://www.uow.edu.au/about/locations/campus-map/virtual-tours/>

Western Sydney University: <https://www.westernsydney.edu.au/future/student-life/events/campus-tours.html>

## QLD

Australian Catholic University, Brisbane Campus: <https://www.acu.edu.au/locations/brisbane/brisbane-virtual-tour>

Bond University: <https://vr.bond.edu.au/>

CQUniversity: [https://xr.cqu.org.au/virtual\\_orientation/](https://xr.cqu.org.au/virtual_orientation/)

Griffith University: <https://www.griffith.edu.au/international/virtual-experience>

James Cook University, Townsville Campus: <https://www.youtube.com/watch?v=tp6dCslwuPw>

Queensland University of Technology: <https://www.qut.edu.au/about/campuses-and-facilities/virtual-tours>

Southern Cross University: <https://www.scu.edu.au/study-at-scu/why-scu/student-life-and-support/campus-tours/>

University of Queensland: <https://future-students.uq.edu.au/university-life/campus-tours/virtual-tours>

University of Southern Queensland: <https://usq-virtual-tour.goodmediahosting.com/home>

USC: <https://www.usc.edu.au/virtual-tours>

## VIC

Australian Catholic University, Melbourne Campus:

<https://www.acu.edu.au/locations/melbourne/melbourne-virtual-tour>

Australian Catholic University, Ballarat Campus: <https://www.acu.edu.au/locations/ballarat/ballarat-virtual-tour>

Deakin University: <https://openday.deakin.edu.au/campuses/>

Federation University: <https://federation.edu.au/virtualtour>

La Trobe University, Melbourne Campus: <https://www.latrobe.edu.au/melbourne/virtual-tour>

La Trobe University, Albury-Wodonga Campus: <https://www.latrobe.edu.au/aw/virtual-tour>

La Trobe University, Bendigo Campus: <https://www.latrobe.edu.au/bendigo/virtual-tour>

La Trobe University, Mildura Campus: <https://www.latrobe.edu.au/mildura/virtual-tour>

La Trobe University, Shepparton Campus: <https://www.latrobe.edu.au/shepparton/virtual-tour>

Monash University: <https://www.monash.edu/virtual-tours>

RMIT: <https://www.rmit.edu.au/study-with-us/virtual-campus-tour>

Swinburne University: <https://www.swinburne.edu.au/virtual-tour/360/photos/>

University of Melbourne: <https://study.unimelb.edu.au/discover/virtual-tour>

Victoria University: [https://www.youtube.com/playlist?list=PL3y\\_wByS2sRPafspC45HiKnnLqzejFYqs](https://www.youtube.com/playlist?list=PL3y_wByS2sRPafspC45HiKnnLqzejFYqs)

## **ACT**

Australian Catholic University, Canberra Campus:

<https://www.acu.edu.au/locations/canberra/canberra-virtual-tour>

Australian National University: <https://www.youtube.com/playlist?list=PLMcpKDHnkVSLSuvdK-ON8CN9QmgJ8Mbb>

University of Canberra: <https://www.canberra.edu.au/on-campus/campus-tours/virtual-tours>

## **SA**

Flinders University: <https://www.flinders.edu.au/campus/virtual-reality>

University of Adelaide: <https://www.adelaide.edu.au/tours/>

University of South Australia: <https://www.unisa.edu.au/visit/virtual-campus-tours/>

## **WA**

Curtin University: <https://explore.curtin.edu.au/>

Edith Cowan University: <https://www.ecu.edu.au/vr/overview>

Murdoch University: <https://murdoch-360.azureedge.net/360/Perthcampustour/murdochVT.html>

University of Western Australia: <https://www.web.uwa.edu.au/360-campus-tour/>

## **NT**

Charles Darwin University: <https://virtualopenday.cdu.edu.au/>

## **TAS**

University of Tasmania: <https://www.utas.edu.au/health/virtual-tour/uni-view/>

## **Work Experience**

### **[Grandshake Drone Pilot and GIS Analyst Virtual Work Experience](#)**

This program offers you a taste of what it's like to be a Drone Pilot and GIS Analyst at Cardno. You will be working on a geotechnical risk assessment project to upgrade the walking trails at the Murramarang South Coast Walk. Your tasks will include digitally mapping the drone's route, creating a pre-flight safety checklist accounting for the weather conditions and aerodrome forecast, recording a drone flight simulation, and working with 3D map imagery.

[Learn more](#)

### **[Grandshake Sustainability Consultant Virtual Work Experience](#)**

This exciting program gives you an opportunity to develop all aspects of a large-scale sustainability-themed campaign for Inland Rail. As a Sustainability Consultant, you will come up with an initial campaign proposal, identify its local and global significance, suggest potential partnerships and community liaisons, plan the campaign roll-out schedule and communications strategy, and present an elevator pitch of your final product to the Inland Rail team of sustainability experts and champions.

[Learn more](#)



## Resources

### [University Co-op Scholarships](#)

These sought-after scholarships do much more than cover your finances.

You'll get access to exclusive leadership and development programs, internships and work experience, as well as a host of other benefits that will transform your university experience.

But each university has a unique system – different eligibility criteria, application process and deadline. We're working hard on this year's Co-op Scholarship Guide to make finding and applying for a scholarship easy.

Some scholarships are already open for students looking to study in 2022, including the University of Melbourne's prestigious [Hansen Scholarship](#).

In the meantime, you can check out last year's guide here: <https://studyworkgrow.com.au/guides/>

### [Learn a Language with Duolingo](#)

Are you interested in learning a new language? If you're looking for a convenient, easy (and free) way to learn, Duolingo could be perfect.

Duolingo is packed with a huge variety of languages, from Spanish, Japanese and German, to rarer languages such as Gaelic and Hawaiian, and even fictional languages like Klingon and High Valyrian. Duolingo helps you learn through fun, bite-sized activities that incorporate reading, speaking and listening.

You can use Duolingo on your computer, or through the app on your Apple and Android devices, making it possible to learn on-the-go.

Best of all, it's completely free.

You can find out more about Duolingo here: <https://www.duolingo.com/>

### [Join the NSW Youth Advisory Council in 2021](#)

The NSW Youth Advisory Council (YAC) plays an important role in advising the NSW Government on issues that are relevant to young people across the state.

Membership of the YAC is open to all children and young people between 12 and 24 years of age residing in NSW. Applications are sought from diverse locations, backgrounds and life experiences.

The 12 member YAC provides a direct avenue of communication between young people and the NSW Government.

The YAC meets regularly throughout the year to provide advice to the relevant Minister, and the NSW Advocate for Children and Young People, on issues, policies and laws that affect children and young people in NSW.

**Applications are open now and close Sunday 14 March.**

Find out more and apply here: <https://www.acyp.nsw.gov.au/nsw-youth-advisory-council-application-information>

### [Jr. NBA at Home](#)

As part of NBA Together, "Jr. NBA at Home" is an interactive content series providing basketball skills and drills featuring NBA and WNBA players that can be completed individually and in limited space to help young players around the world stay active and develop their game in a safe and healthy way.

You can watch videos on drills, develop your skills, and participate in fun games.

Find out more and watch the videos here: <https://jr.nba.com/jrnbaathome/>

## Job Spotlight

### [How to become an IT Support Officer](#)

*Diagnose and resolve hardware and software issues for computer users*

#### What do IT Support Officers do?

IT Support Officers provide help and advice to people and organisations to sort out their computer software and equipment problems and requirements. From setting up, installing technology and software, to troubleshooting. Updating, servicing, and maintaining IT equipment. Providing training and solutions, they're constantly working to make workplaces more competitive, running more effectively and securely.

If you love IT, enjoy customer service roles and you'd love to work as part of a team but take responsibility for your own workload; a career in IT Support could be worth considering.

#### About you:

- Strong client focus and genuine desire to help
- Analytical and methodical with great problem-solving skills
- Persistent and patient
- Good communication skills including an ability to explain technical issues in easy-to-understand language
- Extensive knowledge of computer operating systems, hardware and software
- Works well in a team
- Flexible and able to deal with change, committed to continuously updating your knowledge

#### The job:

As an IT Support Officer, you could be working in a team or in a management role. On a daily basis you could be:

- Helping users to solve problems or providing training (face-to-face or online)
- Finding and fixing faults
- Assessing issues and prioritising them for action
- Network maintenance, monitoring and other administration
- Determining hardware and software requirements and carrying out installations
- Implementing computer networks, designing and maintaining websites, online forms and other apps
- Carrying out repairs or replacement of equipment

#### Lifestyle Impact: Low

- Part Time opportunities: Low – only around 15% of IT Support Officers work part-time (source: Joboutlook.gov.au)
- Average hours for full-time workers: 41 hours a week (source: joboutlook.gov.au)
- IT Support Officers salary (average) \$68,000\* per year (Source: com.au) \*salaries vary between industries, your role, and depending on your skills and experience
- Future career growth: Strong (Source: Joboutlook.gov.au)
- Working in IT not only ensures plenty of job security but also opens up lots of opportunities. IT Support Officers are required all over the world and in every industry.

## **IT Support Officers are most in demand in these locations:**

This is a large and growing occupation, with work opportunities available in most regions of Australia – even remote areas. New South Wales, Queensland and Victoria employ the largest shares of workers in this role, but you could work from home anywhere in the country.

## **How to become an IT Support Officer in Australia**

Although you don't need a formal qualification in information technology or digital media to work as an IT Support Officer, having those qualifications could create more job opportunities and allow you to progress faster.

Lots of employers may prefer a bachelor's degree and if you're applying for more technical positions, you'll most likely need a degree in computer science, engineering, or information technology.

If you don't have any formal qualifications, you could still work as an IT Support Officer, you'll need to prove that you have extensive experience with a great resume or portfolio and plenty of professional recommendations.

**Step 1** – Choose high school subjects including IT, Digital Media and Business could prove useful.

Prerequisites for undergraduate courses may also want you to have English and Maths to Year 12. It's also a good idea to work on your customer service and communication skills.

**Step 2** – Complete relevant VET or tertiary qualification e.g.:

[Certificate III Information Technology](#)

[Certificate III Information, Digital Media and Technology](#)

[Certificate IV Information Technology Support](#)

[Diploma of Information Technology](#)

[Advanced Diploma of Industrial Data Communication, Networking and IT](#)

[Bachelor of Information Technology at RMIT](#)

[Bachelor of Information and Communication Technology at UTAS](#)

[Bachelor of Information Technology at Deakin](#)

Remember, you may have the option of studying some courses online. You could even complete them part time while you work and gain experience.

**Step 3** – Keep up with changes in technology, by continuing your education even once you've got a job.

**Step 4** – With work experience, you could move into a supervisory or management role. You could also apply for roles in training or technical sales.

Find out more here –

<https://www.acs.org.au/>

<https://www.hdaa.com.au/>

<https://aiict.edu.au/>

<https://www.csia.com.au/>

## Similar Careers to IT Support Officer

Network engineering

Database administration

Business or systems analysis

[Cyber Security](#)

IT Project Management

[Web Designer](#)

[UX Designer](#)

[Graphic Designer](#)

[Technician](#)

[App Developer](#)

Find out more about alternative [careers](#).

## Frequently Asked Questions (FAQs)

### What do IT Support Officers do?

IT support officers provide help and advice to people and organisations using computer software or equipment. They're essential in most industries and for most businesses as well as to individuals at home who need help with their iPhones, laptops and other devices.

### What industries employ IT Support Officers?

IT Support Officers are needed in nearly every industry possible thanks to the use and our reliance on technology.

### Do I need to go to university to become an IT Support Officer?

A formal qualification could really help you to kick your career goals faster. But if you're dedicated and determined with a great work ethic, it's possible to get a job in IT Support without one.

### Where do IT Support Officers work?

You could be working in an office, at a client's business, in a contact (or call) centre, or even remotely from home, your car or down at the beach.

### What are 3 things I can do right now to help me become an IT Support Officer?

If you're at high school and you'd like to find out if a career as an IT Support Officer is right for you, here's a few things you could do right now:

1. Teach yourself relevant tech skills
2. Find ways to get work experience and build up your references
3. Network to find opportunities both for now and in the future.

## The Study Work Grow Research Team

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