

**iPhone / iPad iOS**

1. From your mobile device go to the **App Store** search for **School Stream**
2. Tap the **FREE/GET** button to the right of the School Stream listing
3. Tap the **INSTALL** button
4. Enter your Apple ID and password & tap **OK**
5. Wait for the install icon to change to **OPEN**
6. Tap the **OPEN** button
7. You will be prompted to accept push notifications, you will need to select **OK**

**Android / Tablet**

1. From your mobile device go to the **Play Store** search for **School Stream**
2. Tap the School Stream listing
3. Tap the **INSTALL** button
4. Tap the **ACCEPT** button
5. Wait for the app to install then tap the **OPEN** button
6. Start typing **Canterbury Girls High School** into the search then **SELECT Canterbury Girls High School**
7. Tap the **DONE** button in the top left

8. Start typing **Canterbury Girls High School** into the search then **SELECT Canterbury Girls High School** on your mobile device

**Windows Phone/Other Devices**

Use the following link, and follow the instructions below:

[Canterbury Girls High School](#)

To pin a website on your **Windows Phone**:

1. Open the website you want to pin
2. Tap *More* icon,
3. Tap *Pin* to Start

You will be able to access all of your school's information, however you won't be able to receive notifications.

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*Note: Some devices may vary please follow your usual installation procedure for downloading and installing an app to your device.*

**Other useful information**

**Troubleshooting tips:** [Follow this link.](#)

**Are your children attending different schools?**

Don't worry, School Stream caters for multiple schools from within the app itself. Jump between your children's schools by touching the school logo/name, or switch schools from the slide-in menu.

**Choose which notifications you receive:**

1. Open the School Stream app on your mobile device
2. From the slide-in menu, go to Settings
3. Under Edit/Alerts select My Schools and select your School to open the Notifications page
4. Toggle notifications on or off individually (e.g. Alerts, Events, Newsletters, etc.)
5. When you have finished, use the Back button to return to the Settings page, then select Done to return to your School
6. Return at any time to change the notifications you receive