



Term 1 2020 Holiday Training

School Essential Hospitality Skills (SEHS) Program



Responsible Service of Alcohol (RSA)



Food Safety Handler (FSH)



Barista Level 1



Waiter Customer Service

Give the students a welcome break from the rigours of the school year and offer the students the chance to be job ready.

Over 2 days students have the chance to be job-ready with real industry skills. Courses meet the minimum requirement for any new employee in the hospitality and retail/service sector, and students receive certificates and experience helping them to enter the industry. Over a couple of days students will be equipped to be ahead of the pack.

Course Dates	9am-4.30pm Monday 30th March and Tuesday 31st March or 9am-4.30pm Monday 6th April and Tuesday 7th April
Course duration	Two Days
Accreditation	<p>RSA Approved by the Victorian Commission for Gambling and Liquor Regulation (VCGLR), the RSA course covers legal requirements of the sale and service of alcohol, harm minimisation strategies and the effects of alcohol.</p> <p>Food Safety Handler Level 1 (SITXFSA001 Use Hygienic Practices for Food Safety), is the most effective entry-level course for basic food hygiene procedures. It covers the importance of serving and storing food safely.</p> <p>Barista Level 1 is the course to learn about creating a selection of coffees that are commonly served in Melbourne cafes and around Australia, along with grinding techniques, coffee extraction, milk texturing and presentation.</p> <p>Waiter & Customer Service course gives participants an insight into the fundamentals of providing quality customer service while practising core service cycle skills necessary to work as a waiter.</p>
Location	iTFE 112 Peel Street, North Melbourne (near Queen Victoria markets)
Study mode	Short course
Course Cost	\$195
Enrol now through the address attached as limited spaces are available	

RTO# 6372

Click on the link below to register for program

<https://www.itfe.edu.au/short-courses/schools-hospitality-essentials-program/>

For further enquires please contact our Career Advisors on 1300 659 557 or careersadvisorsvic@itfe.edu.au

