



Update on school bus services – Cairns

Dear Principal and school community,

As a valued partner we wanted to inform you of some upcoming changes to school bus services with an upcoming change to the branding on Cairns school and urban buses.

Operator branding

Commencing in late September, Sunbus logos will be progressively replaced with Kinetic branding to reflect our new operation. This change will not impact on services.

It is intended for the changeover to occur during the school holiday period and we wish to assure you current school bus services will continue as normal. Our website and contact information will also remain the same.

Kinetic has operated Cairns school bus and public transport services on behalf of the Queensland Government since 2019, when Sunbus joined its network, and we look forward to continuing to service your school community.

Services will continue to display School Bus on the passenger display and the school bus number in the front windscreen.

School bus numbers

In some areas school bus numbers are also changing however the stops being serviced will remain unchanged and buses will initially display both old and new numbers to assist students during the transition. At the bottom of this letter, you will find a summary of school bus number changes in Cairns.

New Translink fare zones and branding

Translink has also announced changes are coming to Cairns' bus networks with a consistent and simplified fare and zone structure to be introduced from Monday 26 September 2022.

As part of the changes, school transport fares will ultimately be aligned to zone-based fares.

In Cairns, the one-zone fare will remain \$2.40 (adult) and \$1.20 (concession) and Translink will introduce a consistent zonal fare increment and reduce the number of zones, meaning the majority of customers can travel further on the urban network for less.

The modernised Translink brand will also be rolled out across the urban network from this date.

Information on the fare and zone changes to the urban bus network in Cairns, including the updated network map, is available at www.translink.com.au/tickets-and-fares or by contacting Translink's 24/7 call centre on 13 12 30.

Should you have any questions regarding this change to school service, please do not hesitate to contact cairnsschools@Sunbus.com.au

These changes are being introduced to the Cairns bus network in preparation for the future rollout of Smart Ticketing.

School bus fares and passes

As a result of the new fare and zone structure, there may be some changes to school bus fares - depending on the individual journey. New bus passes will be issued early in Term 4 and students should continue to use their current passes until they receive the new passes.

Students that currently travel under the Student Transport Assistant Scheme (STAS) and do not pay a top-up fare will not notice any change.

However, students who travel under STAS and pay a top-up fare may notice a change to their fare. Information on these changes will be included on new bus passes when they are issued in Term 4.

Students travelling on regular urban bus services will pay concession fares in line with the new Translink fare zone structure from Monday 26 September. Details of the new fare and zone structure are included in the attached Translink flyer and available at www.translink.com.au/tickets-and-fares

Should you have any questions regarding this change to STAS fares, please do not hesitate to contact cairnsschools@Sunbus.com.au

Kind regards,

Kinetic

Cairns School Bus Route Numbers		
Old School Route Number		New School Route Number
AM	PM	AM & PM
23A, 23B	39A, 39B	170
15A, 15B, 15C	27A, 27B	171
20A, 20B	10A, 10B	172
32A, 32B	11B, 11C	173
9A	29A, 29B	174
24A	21A, 21B, 21C	175
6A, 6C	16A, 26A, 26B	176
38,	25A, 25B	180
8	3B, 16B	181
30A, 30C	37A, 37B	182
21	31C, 31B	183
34A, 34B	9A, 9B	184
P286	P286, 38	185
P1810	P1810	186
37A	3A, 10C, 10D	187
26	6B	188
11	23A, 23B	190
20	20, 16	191
	36	192
	6A	193