

Dear Parents.

Your child will be using Edrolo as a core online and textbook VCE resource to support their studies in 2025. The following information outlines the key benefits of this resource for your child as they approach their final years at school, and how to pay for their online access via the Edrolo Payment Portal.

Payments can made from 1st December 2024 Payment must be made by 10th January 2025

What is Edrolo?

Edrolo is a teaching and learning resource designed to offer 24/7 support to students. It consists of video theory lessons aligned to the study design, and is delivered by expert teacher-presenters. It also includes video solutions and sample answers to help students prepare for assessments and maximise their exam marks. Teachers will use the data from this to target support and make sure your child is on track with their studies throughout the year. Your child can access the course materials on Edrolo at any time, and also flag content to revisit or where they need extra support from their teacher. Edrolo is used by 95% of schools across Victoria, including the Top 20 performing high schools.

Your child might be asked by their teachers to use Edrolo for:

- prescribed holiday homework
- pre-class work
- post-class consolidation
- self-study, assessment preparation, and exam revision

What does Edrolo cost? (incl. GST)

- Edrolo Daily Plus: \$85 + optional \$51.95 printed textbook (delivered to your home address).
 - Delivery of the printed textbooks will take place in late January 2025 in time for the commencement of classes.

Edrolo will charge an invoicing and collection fee of 5% and credit card processing fee of 1.5% on all payments processed through Payment Portal.

How do I pay via the Edrolo Payment Portal?

Payments can be made via the school's dedicated Edrolo Payment Portal from 30th November 2024 onwards. As your child will be using Edrolo as a key resource in the subscribed subjects, please ensure payment is made early to ensure they can start using Edrolo immediately to kickstart their studies. Step-by-step instructions on how to pay can be found here. If payment has not been received by December 9th, your child will not be able to access their Edrolo courses until the balance has been paid in full (no later than 17th March 2025). Please ensure payment is made by this date, as your child will have homework and classwork to complete on Edrolo through Term 4 and the summer break. As soon as account payment has been made, access to all courses will be restored.

Please see below for instructions on how your child can activate their Edrolo account in order to access the Payment Portal to complete payment.

How do I activate my child's account?

If your child accessed Edrolo in 2024, their account will be active and you can log in with them as normal to pay through the Payment Portal as per Step 6 below. If your child is new to Edrolo, please follow the instructions below first:

- 1. Go to: <u>www.edrolo.com.au/activate/qsr-bce</u>
- 2. Enter your child's surname and check that it recognises their correct first name
- 3. Enter your child's school email address and choose a secure password that they will remember
- 4. Click 'Let me in'
- 5. Edrolo will send a confirmation email to the email address you used above head to this email and click the activation link. If you don't receive the email, please check your spam or junk folder.
- 6. Once you have signed into your account, click on the "Pay now" button in the top right-hand corner of your screen and follow the prompts.

If you have an account but can't recall your password, head to our <u>reset password page</u>.

If you're still having trouble, contact our Edrolo's Customer Service Team: <u>help@edrolo.com.au</u> or 1300 EDROLO (1300 337 656).