

## PAYING SCHOOL FEES ELECTRONICALLY

#### How does it work?

Direct Debiting allows the Catholic Development Fund (CDF), on behalf of your School, to deduct periodically from your account an agreed amount to cover your School Fees and Levies.

### Benefits to You

CDF believes that this will assist families with the difficult task of budgeting for annual school fees and charges. One less major bill to worry about and it is free. It can save you time, money and hassles. No more problems with cheques left in school bags or the worry of sending cash.

# Benefits to School

Transmission occurs automatically and is secure as no cash changes hands. The process of counting and banking funds will be greatly reduced, assisting school administration. CDF guarantees complete confidentiality on behalf of your School.

# How to Apply

- Complete the attached **Authorisation** form (**Part "A"**) and Direct Debit Request form.
- •Sign both forms and return to the School office.
- •The School will complete Part "B" and forward all completed forms to CDF (allow 14 days for CDF processing).

#### **Variations**

If you wish to alter the amount being transferred or cancel the authority, just advise your school.

Normal bank charges may apply, eg. dishonour fees if you have insufficient funds in your bank account.

(You will need to contact your bank or financial institution to establish if your account is suitable for direct debiting to occur. Credit card accounts and Passbook accounts are not suitable for direct debiting with CDF.)

December 2024

A LITTLO DICATIONI EODM

AUTHORISATION FORM	
New Authority ☐ Amendment (please ✓ appropriate	box)
Part "A" (Parent to complete)  Date/	/
I/We authorise the Catholic Development Fund to arrandebiting the account, as described in the <b>Direct Debit Reform</b> with the sum of \$ (minimum transamount \$20.00).  weekly fortnightly monthly quart (please ✓ preferred option.)	equest saction
commencing <u>14 / 02 / 2025</u> (allow 14	days)
until/	
Sign here Sign here (For joint accounts, two signatures are required)	
Part "B" (School to complete)  Date//	,
The above amount to be credited to:	
School CDF Account No.	
School CDF Account Name	
SF No(Debtor Number)	

Parent/s Name .....

# DIRECT DEBIT REQUEST

Request and Authority to debit the account named below to pay the Catholic Development Fund

Request	Surname
and	or
Authority to debit	Company name
to debit	
	Given names
	or ACN/ARBN ("you")
	request and authorise the Catholic Development Fund (User ID
	111860) to arrange for any amount the Catholic Development
	Fund may debit or charge you to be debited through the Bulk
	Electronic Clearing System from an account held at the financial
	institution identified below subject to the terms and conditions of
	the Direct Debit Request Service Agreement [and any further
	instructions provided below].
Insert	Financial
name and address of	Institution
financial	Name:
institution	
at which	
account is	Address:
held	
Insert	Name of
details of	Account:
account to	
be debited	BSB Number:
	Account Number:
Acknow-	By signing this Direct Debit Request you acknowledge
Acknow- ledgment	By signing this Direct Debit Request you acknowledge having read and understood the terms and conditions
	having read and understood the terms and conditions governing the debit arrangements between you and the Catholic Development Fund as set out in this Request and
ledgment	having read and understood the terms and conditions governing the debit arrangements between you and the
ledgment Insert your	having read and understood the terms and conditions governing the debit arrangements between you and the Catholic Development Fund as set out in this Request and
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Insert your signature(	having read and understood the terms and conditions governing the debit arrangements between you and the Catholic Development Fund as set out in this Request and in your Direct Debit Request Service Agreement.
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# DIRECT DEBIT REQUEST SERVICE AGREEMENT (For Paying School Fees Electronically)

#### **Definitions**

account means the account held at your financial institution from which we are authorised to arrange for funds to be debited on behalf of the School.

**agreement** means this Direct Debit Request Service Agreement between *you* and *us*.

**business day** means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

**debit day** means the day that payment by you to us is due. **debit payment** means a particular transaction where a debit is made. **direct debit request** means the Direct Debit Request between us and you.

**us** or **we** means the Catholic Development Fund (CDF) you have authorised by signing a *direct debit request*.

you means the customer who signed the direct debit request.your financial institution is the financial institution where you hold the account that you have authorised us to arrange to debit.

#### 1. DEBITING YOUR ACCOUNT

- 1.1 By signing a direct debit request, you have authorised us to arrange for funds to be debited from your account. You should refer to the direct debit request and this agreement for the terms of the arrangement between us and you.
- 1.2 We will only arrange for funds to be debited from your account as authorised in the direct debit request.
- 1.3 If the debit day falls on a day that is not a business day, we may direct your financial institution to debit your account on the preceding business day.
  If you are unsure about which day your account has or will be

If you are unsure about which day your account has or will be debited you should ask your financial institution.

#### 2. CHANGES BY US

2.1 We may vary any details of this agreement or a direct debit request at any time by giving you at least fourteen (14) days' written notice.

#### 3. CHANGES BY YOU

- 3.1 Subject to 3.2 and 3.3, you may change the arrangements under a *direct debit request* by contacting the School.
- 3.2 If you wish to stop or defer a debit payment, you must notify the School in writing at least seven (7) days before the next debit day. This notice should be given to the School in the first instance.

3.3 You may also cancel your authority for us to debit your account at any time by giving the School seven (7) days notice in writing before the next debit day. This notice should be given to the School in the first instance.

#### 4. YOUR OBLIGATIONS

- 4.1 It is your responsibility to ensure that there are sufficient clear funds available in your account to allow a debit payment to be made in accordance with the direct debit request.
- 4.2 If there are insufficient clear funds in your account to meet a debit payment:
  - (a) you may be charged a fee and/or interest by your financial institution:
  - (b) you may also incur fees or charges imposed or incurred by us; and
  - (c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment.
- 4.3 You should check your account statement to verify that the amounts debited from your account are correct.
- 4.4 If National Australia Bank Limited A.C.N. 004 044 937 ("National") is liable to pay goods and services tax (GST) on a supply made by the National in connection with this agreement, then you agree to pay the National on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.

#### 5. DISPUTE

- 5.1 If you believe that there has been an error in debiting your account, you should notify the School immediately and confirm that notice in writing as soon as possible so that your query can be resolved more quickly.
- 5.2 If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify your School in writing of the amount by which your account has been adjusted.
- 5.3 If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing your School with reasons and any evidence for this finding
- 5.4 Any queries you may have about an error made in debiting your account should be directed to the School in the first instance so that we can attempt to resolve the matter between us and you. If we cannot resolve the matter you can still refer it to your financial institution which will obtain details from you of the disputed transaction and may lodge a claim on your behalf.

#### ACCOUNTS

You should check:

- (a) with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.
- (b) your account details which you have provided to the School are correct by checking them against a recent account statement; and
- (c) with your financial institution before completing the direct debit request if you have any queries about how to complete the direct debit request.

#### 7. CONFIDENTIALITY

- 7.1 We will keep any information (including your account details) in your direct debit request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.
- 7.2 We will only disclose information that we have about *you*:
  - (a) to the extent specifically required by law; or
  - (b) for the purposes of this *agreement* (including disclosing information in connection with any query or claim).

#### 8. NOTICE

- 8.1 If *you* wish to notify *us* in writing about anything relating to this *agreement, you* should write directly to the School.
- 8.2 The School will notify *you* by sending a notice in the ordinary post to the address *you* have given *us* in the direct debit request.
- 8.3 Any notice will be deemed to have been received two *business* days after it is posted.