

Rosanna Primary “Old School Fair” Silent Auction

This year we will be running the Silent Auction online through www.32auctions.com. It will open prior to the Fair and then transition to paper on the day.

By having our silent auction online, we can open participation to the entire community

Please make sure you share the link with family and friends.

Our Auction page will be located at <https://www.32auctions.com/RPS2019>

Auction Timing

The Online Auction will open @ 5:00pm Friday, 1st November and finish @ 5.00pm on Friday, 15th November. It will recommence on paper bidding sheets on at the fair on Saturday 16th November. It will run from 11.00am until 3.00pm when the highest bidders will be announced.

Make sure you check back in regularly to see the new additions to the auction. This includes the amazing one of a kind art pieces each class has made.

FAQs

Q: How do I find the auction?

A: The auction is located at <https://www.32auctions.com/RPS2019>

Q: Can I view the auction items without a 32auctions account?

A: Yes, once auction items are added, you can see them by going to <https://www.32auctions.com/RPS2019>.

Q: Do I need to create an account to bid on items?

A: Yes, an account is needed to place a bid on an item. The account setup process is quick and very little information is required – only name, email and password.

Q: How do I create an account?

A: You will need to create an account at <https://www.32auctions.com/RPS2019> in order to bid on the auction. Creating an account will allow us to identify and communicate with bidders during and after the auction.

Once you create an account, you should receive a confirmation email from 32auctions (noreply@32auctions.com). If you do not receive an email, please check your spam or junk email folder. We recommend adding noreply@32auctions.com to your address book or “safe senders” list to ensure you receive future notification emails.

Q: How does bidding work?

A: The bidding process is easy and works similarly to other online auction sites. You will be able to read about/see the item as well as seeing what the current bid for it is.

Q: What is an “exact” bid?

A: This means that you enter exactly the amount you wish to bid. The current bid will immediately move to this amount.

Q: What is a “proxy” bid?

A: This means that 32Auctions can bid for you, up to whatever maximum amount you’d like to set. As others bid on the same item, 32Auctions will automatically bid on your behalf, up to your maximum amount. Your maximum bid will remain confidential unless you are outbid.

Q: How does “Buy It Now” work?

A: Some auction items will have a “Buy It Now” feature that allows you to immediately win the item if you agree to purchase it at the “buy it now” price.

Q: Will I be notified when someone outbids me?

A: All participants will receive a notification when they are outbid. You will receive the outbid email only if your bid is the leading bid and then someone outbids you. You should also receive an email when you submit a bid which confirms your bid and lets you know if you are the leading bidder. If you are not receiving notifications, please check your spam or junk email folder.

Q: How do I know if I am the winning bidder?

A: You will be contacted by a representative from the school during the week following the fair.

Q: How do I pay for my items?

A: Payment can be made via EFTPOS, cash or bank transfer.

Q: How do I receive my items?

A: - All winners must pay for their items within 7 days of the auction ending.

- Paper items (eg. vouchers) can be collected in person from the office at Rosanna Primary School or as otherwise arranged, after payment is confirmed.

- Product items cannot be shipped and collection must be arranged with the office at Rosanna Primary School.

Q: Are refunds available?

A: Sorry, all sales are final. This auction is a fundraiser and there will be no exchanges or refunds. All values are approximate and all items are sold as is.